



# News Media Outlook: The Dimension Behind the Façade

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International News Media Association (INMA)

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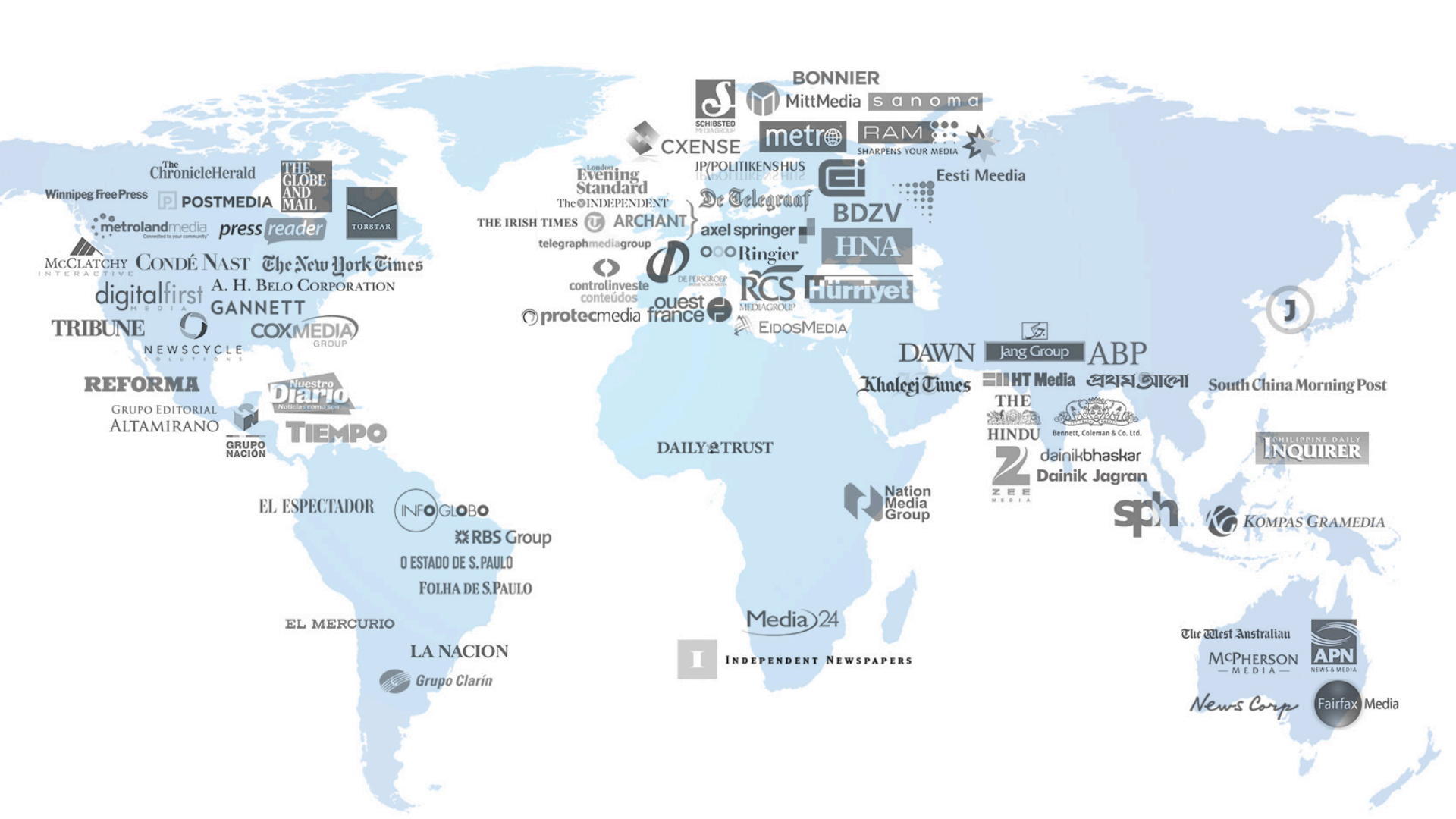




# inma

Sharing ideas. Inspiring change.





Winnipeg Free Press  
The ChronicleHerald  
POSTMEDIA  
THE GLOBE AND MAIL  
metrolandmedia  
press reader  
TORSTAR  
McCLATCHY INTERACTIVE  
CONDÉ NAST  
The New York Times  
digitalfirst  
A. H. BELO CORPORATION  
GANNETT  
TRIBUNE  
COX MEDIA GROUP  
NEWS CYCLE  
REFORMA  
GRUPO EDITORIAL ALTAMIRANO  
Nuestro Diario  
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GRUPO NACIÓN

EL ESPECTADOR  
INFOGLOBO  
RBS Group  
O ESTADO DE S. PAULO  
FOLHA DE S. PAULO  
EL MERCURIO  
LA NACION  
Grupo Clarín

BONNIER  
MittMedia  
sanoma  
SCHIBSTED  
CXENSE  
metr  
RAM  
SHARPENS YOUR MEDIA  
Esti Meedia  
JP/POLITIKENSHUS  
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THE IRISH TIMES  
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telegraphmediagroup  
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DAILY TRUST

Media 24

INDEPENDENT NEWSPAPERS

DAWN  
Khaleej Times  
Jang Group  
ABP  
HT Media  
প্রথম আলো  
South China Morning Post  
THE HINDU  
Bennett, Coleman & Co. Ltd.  
dainikbhaskar  
Dainik Jagran  
ZEE MEDIA  
sph  
KOMPAS GRAMEDIA

The West Australian  
McPHERSON MEDIA  
APN NEWS & MEDIA  
News Corp  
Fairfax Media



# What INMA stands for

World's leading member network: revenue, audience, brand, strategy

Unrivalled international peer connections (P2P, C2C)

First-mover: distributed content, adblocking, Big Data, VR, video, mobile

Primary research and benchmark of members, third-party data

Connecting legacy media with digital media (+ major players worldwide)

No association, network, body has more ideas at fingertips than INMA

# **This presentation**

**Transformation in context**

**Great truths in media**

**What does this mean for us today?**

**Optimising and back-filling**

**Where we are headed next**

**Conclusions**



# TRANSFORMATION IN CONTEXT

*In trying to balance the new and the old, reporters and editors are sometimes left exhausted and confused. Simply put, we keep turning things on ...*  
***without ever turning things off."***

DEAN BAQUET, EDITOR, THE NEW YORK TIMES





# What we added since 2009

- Ad blocking
- Big Data
- Culture change
- Distributed content
- Innovation
- Integrated advertising sales
- Integrated newsrooms
- Native advertising
- Paywalls
- Programmatic
- Smartphones
- Smartwatches
- Social media
- Tablets
- Video

# Media revenue models

## Advertising

- Brand creative
- Pay-per-click
- Pay-per-action/sale
- List rental
- Product placement

## Affiliate

- Pay-per-sale
- Pay-per registration
- Pay-per-download

## Brand

- Brand licensing
- Sponsor fees
- Branded products
- Branded content

## Classifieds

- Listing fees
- Transaction fees
- Contextual advertising

## Community

- Membership
- Pay-for-voting
- Pay-for-messaging/SMS
- Sales of community research

## Content

- Subscription
- Pay-per-view
- Pay-for-format
- Customised content

## Distribution

- Syndication
- Licensing
- Custom feeds
- API fees

## Events

- Conferences
- Roundtables
- Showcases
- Access to buyers

## Leads

- Lead generation
- Registration-for-content
- Offers
- Enquiry matching

## Merchandising

- Books/research
- Music/video
- Clothing

## Partnerships

- Revenue share
- Profit share
- Share of revenue increase

## Platform

- Sell distribution platform
- License platform
- Distribution fees
- Serve advertising



# Growth in past 25 years

New ventures



**NASPERS**

Adjacencies

**Daily Mail**

Reinvention of  
core business

**s a n o m a**

## Global newspaper revenues

200,000 \$M

150,000

100,000

50,000

0

2009

2010

2011

2012

2013

2014e

2015e



Related Digital  
Platforms



Print Revenue

Source: The Boston  
Consulting Group

# To transform or not to transform



## Transform

Participating in media economy

Creating social/shareholder value

Building future-relevant brands



## Risks

Wrong strategy

Loss of change-averse staff

Loss of oldest readers



## Don't transform

Extinction

Irrelevance

Brand destruction



*Business as usual vs. constant change*



# GREAT TRUTHS IN MEDIA

# Media value creation today

Scarcity + relevance = value

Content has less value than people looking at it

Advertisers buy audiences, not impressions

Data on users

What is agreement between brand and readers?

Ownership objectives must sync with strategy



ANNE BEZANCON, FOUNDER, PLACECAST



# Confronting new truths about your company

Digital will not profitably replace print advertising

Non-media revenues not developing fast enough

Newsrooms too large vs. revenue coming in

Scale matters to buy time or create capital for digital

Great talent matters at center of change, less at periphery

Media companies doing too many things simultaneously

# Confronting truths about your readers

Civic responsibility vs. restaurant reviews

Consumer expects news to find her, won't seek it

Smartphone is where news is consumed

Readers are out of touch with your brand (storytelling + world view)

Relationship less emotional, more transactional

Publishers risk white-label effect with rise of aggregators



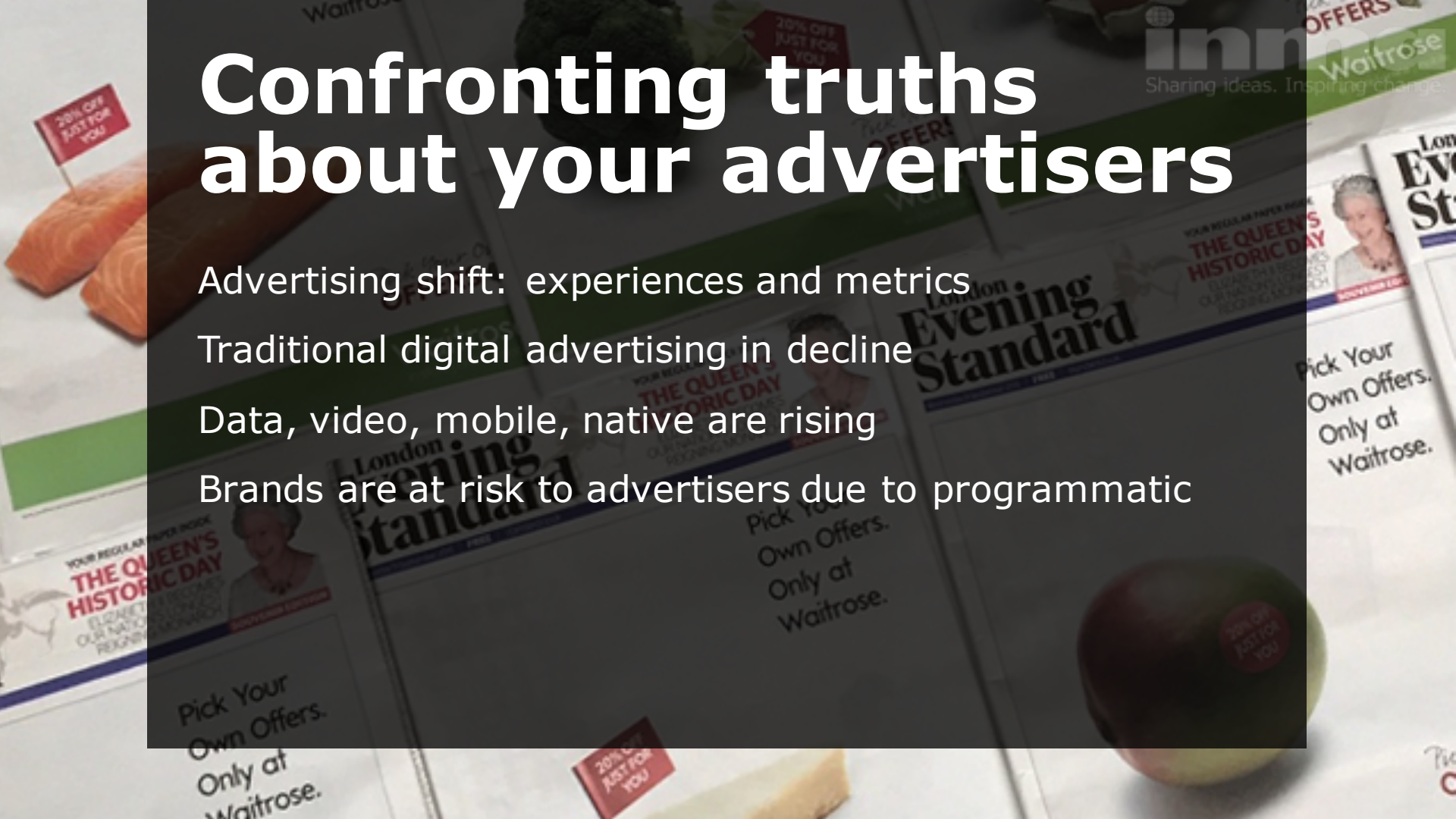
# Confronting truths about your advertisers

Advertising shift: experiences and metrics

Traditional digital advertising in decline

Data, video, mobile, native are rising

Brands are at risk to advertisers due to programmatic





# Confronting truths about your ownership

Owners motivated by high profits divesting  
Public companies “extending print runway”  
Nurturing billionaires trying to solve economics issue  
Local philanthropists, part of bigger portfolio  
Political and business influence  
Harvesters looking to cut to the bone and re-package  
Bargain hunters without a plan

# WHAT DOES THIS MEAN FOR US TODAY?

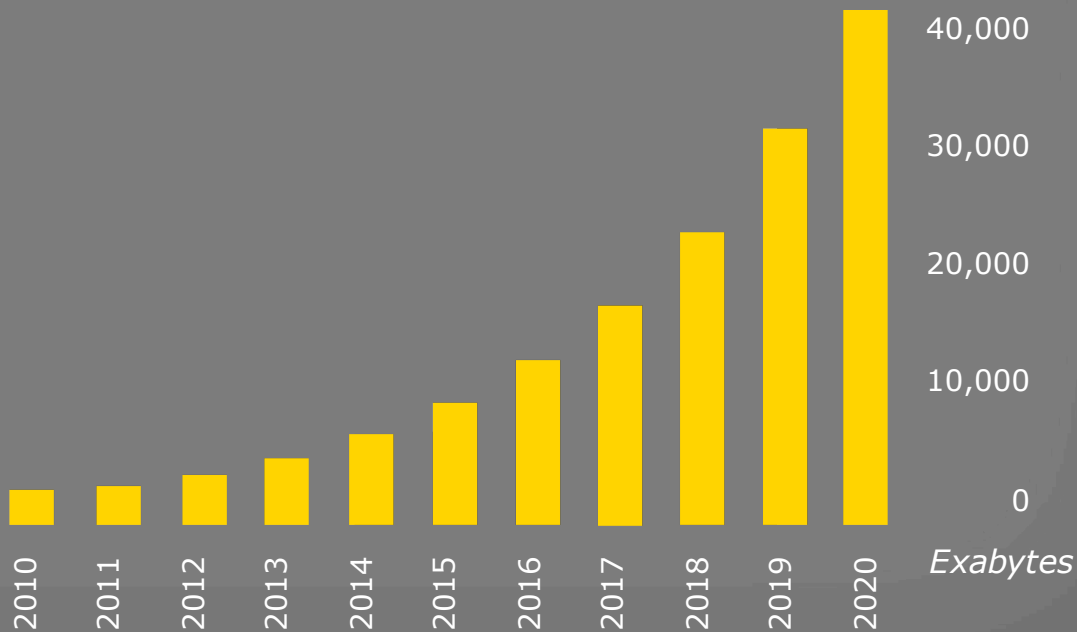
# Today's context for media

Information  
production will  
triple in next  
4 years

Time with news  
media (steadily  
rising) vs. social  
media (rapidly  
rising)

Mobile connection  
speeds +110% in  
next 2 years,  
mobile connections  
+33%

## Global Digital Information



Source: IDC, EMC



# Update on “burning rope”

## Legacy

Moving on Big Data

Digital skill sets

Talent turnover

Audience struggles

7 of 10 most shared sites on  
Facebook

Managing down

## Digital

Audience growth slows, stops

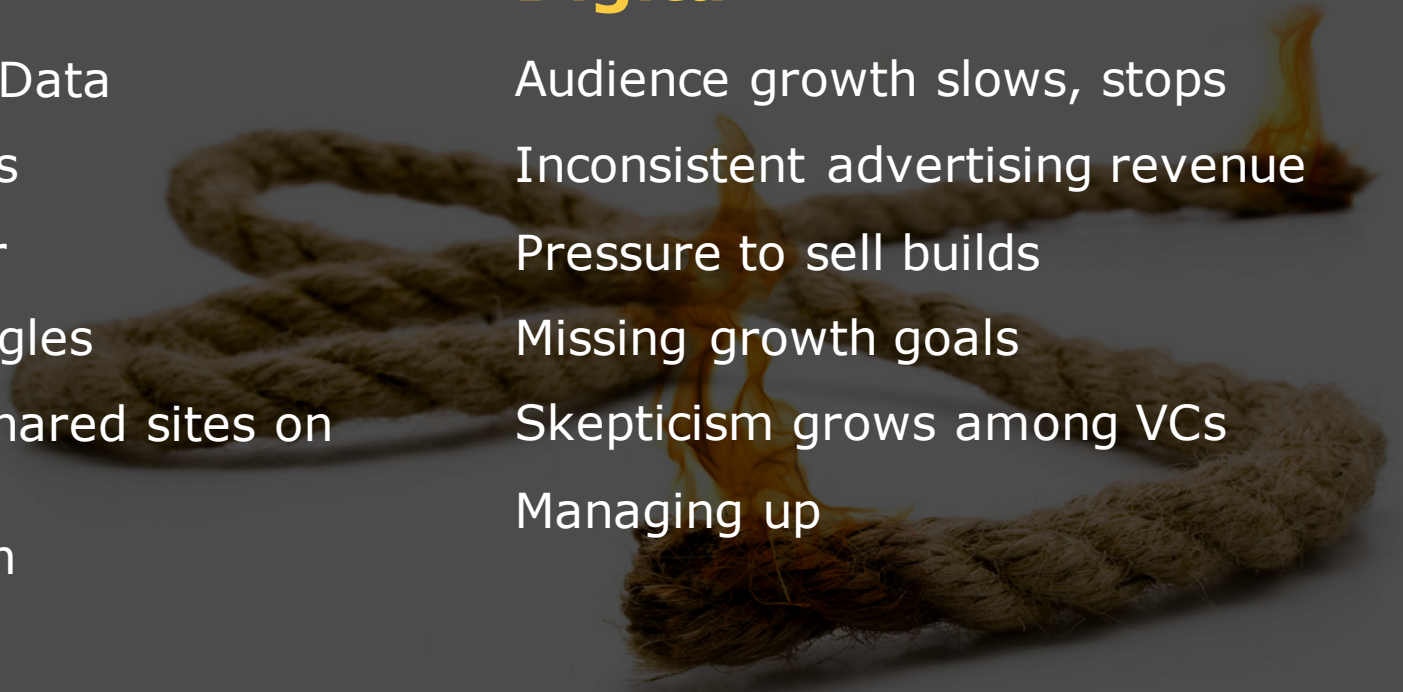
Inconsistent advertising revenue

Pressure to sell builds

Missing growth goals

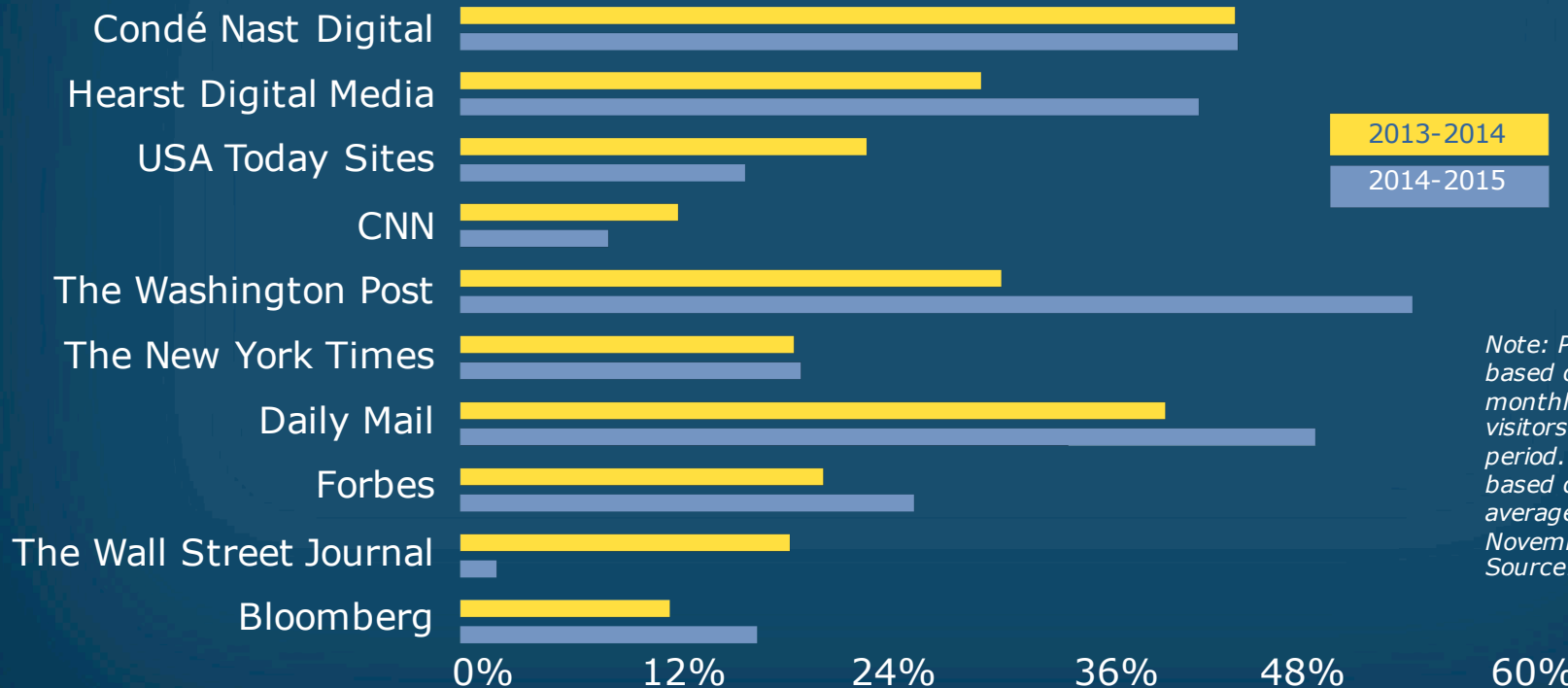
Skepticism grows among VCs

Managing up



# Legacy traffic growth

Strong growth 2013-2015



*Note: Percentages based on average monthly unique visitors over 12-month period. 2013 numbers based on 10-month average February-November.  
Source: comScore*



*At this point, there is no functional difference between (Hearst) and a Vox or Refinery 29 or any other next-gen player when it comes to tech, ad sales, or how to create content every day."*

TROY YOUNG, PRESIDENT  
HEARST DIGITAL MEDIA



# What we know in 2016

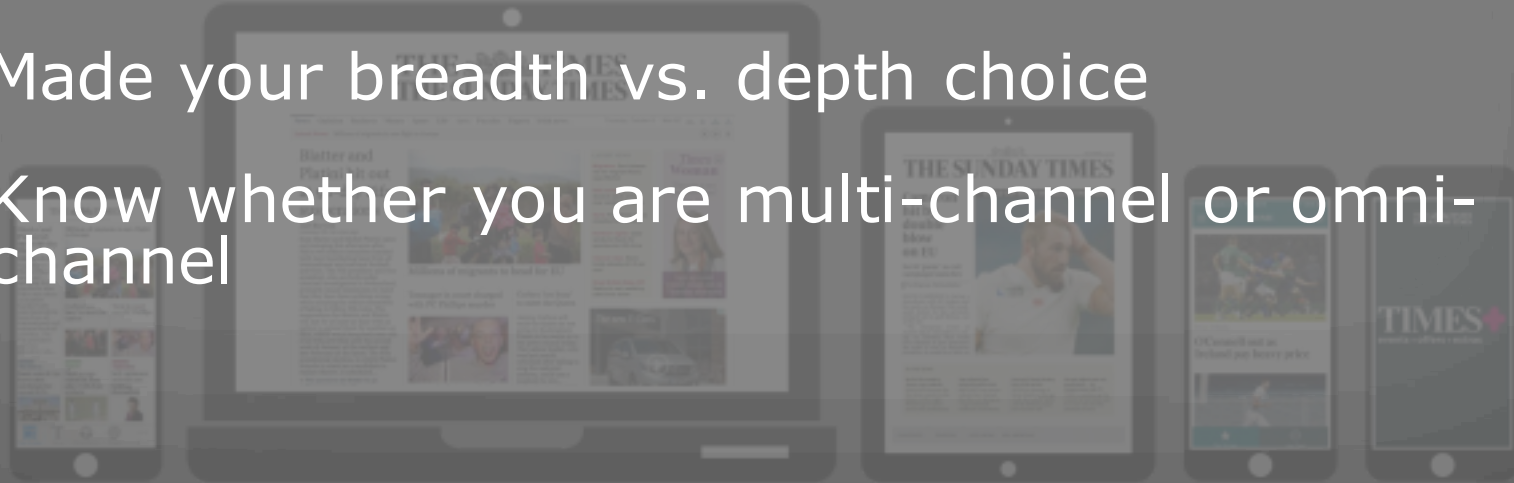
Mysteries of digital media melting away

Media value propositions clearer

Made your legacy vs. digital choices

Made your breadth vs. depth choice

Know whether you are multi-channel or omni-channel



# 2016-2017: optimising the road map

Backfill more, extend less

Prioritising the “add-ons”

Talent acquisition and management

Cultural infrastructure

Execute content + sales strategies

Success about execution more than strategy



# OPTIMISING AND BACK-FILLING



# Optimising and back-filling

**Cultural infrastructure**

**Paywalls and paid content**

**Mobile**

**Distributed content**

**Big Data**

# Building cultural infrastructure

Seedling for ideas

**BERLINGSKE**  
MEDIA

*The Dallas Morning News*

**The  
Economist**

**LA  
PRESSE**

**GANNETT**

《TORONTO STAR》

Connecting to innovators

*Chicago Tribune*

**THE IRISH TIMES**

**s a n o m a**

Cultural accelerator

**C**  
elCOLOMBIANO

**DIE WELT**  
**EXPRESSEN**

**INM** Independent  
News & Media

**Fairfax Media**

**M** MittMedia

**storyful.**   
**THE TIMES OF INDIA**

# Optimising and back-filling

**Cultural infrastructure**

**Paywalls and paid content**

**Mobile**

**Distributed content**

**Big Data**



OPTIMISING AND BACK-FILLING

# Paywalls: what we know

Value = unique/relevant content in scarce environment

General news = no commercial value

Paywall will fail without new value being added

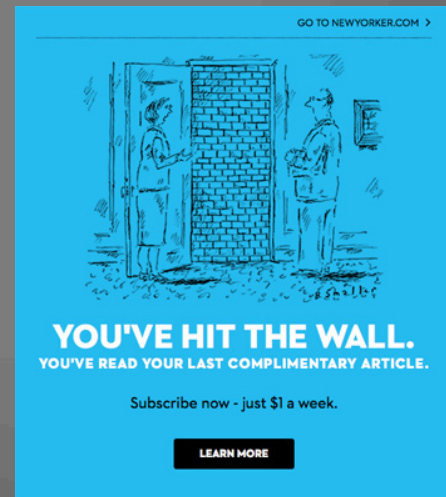
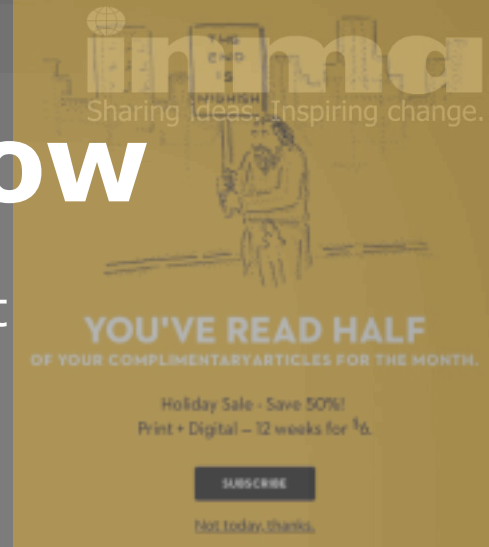
Where paywalls succeed, 5-20 article meter works best

Quality news brands use metered paywalls

Popular tabloids use freemium model

National/global brands succeed, regional brands struggle

Value in bundling print, but execution clunky



# National vs. regional paywall success

## Nationals

Journalism basis

Original content

Intense reader relationship

Sign-up experience good

## Regionals

Popular feature basis

Content from non-original sources

Many marginal readers

Sign-up experience poor



OPTIMISING AND BACK-FILLING

# Paywall alternative 1: tablet app

La Presse free tablet app: next-generation everything

Aim: move print readers to digital walled garden

C\$50 CPMs, very profitable

Toronto Star drops paywall, adopts La Presse app

Star Touch 200,000 downloads

La Presse “replacement” strategy, Star  
“augmentation” strategy





# Paywall alternative 2: pay-per-view

## Blendle, Netherlands

Unbundle journalism

All articles in 1 app, 1 paywall

Pay for articles read

“iTunes for journalism”

Early results: not a panacea, Millennials

NYT, Axel Springer-backed

## Winnipeg Free Press, Canada

Read Now Pay Later micropayment

First 30 days free, total access

C\$0.27 per article, post-pay

Digital engagement, print performance

6 months = 150,000 articles, C\$40,500

Vendor: MPP Global

**Winnipeg Free Press**

~~YOUR BALANCE \$0.27~~ +TAX

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# Optimising and back-filling

**Cultural infrastructure**

**Paywalls and paid content**

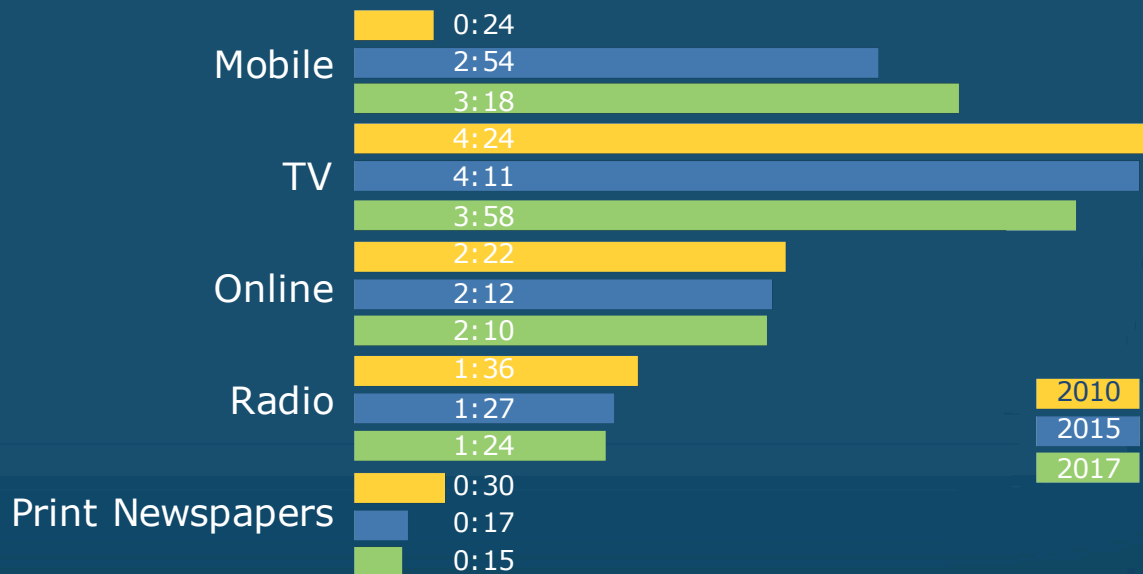
**Mobile**

**Distributed content**

**Big Data**

# Mobile and the great time shift

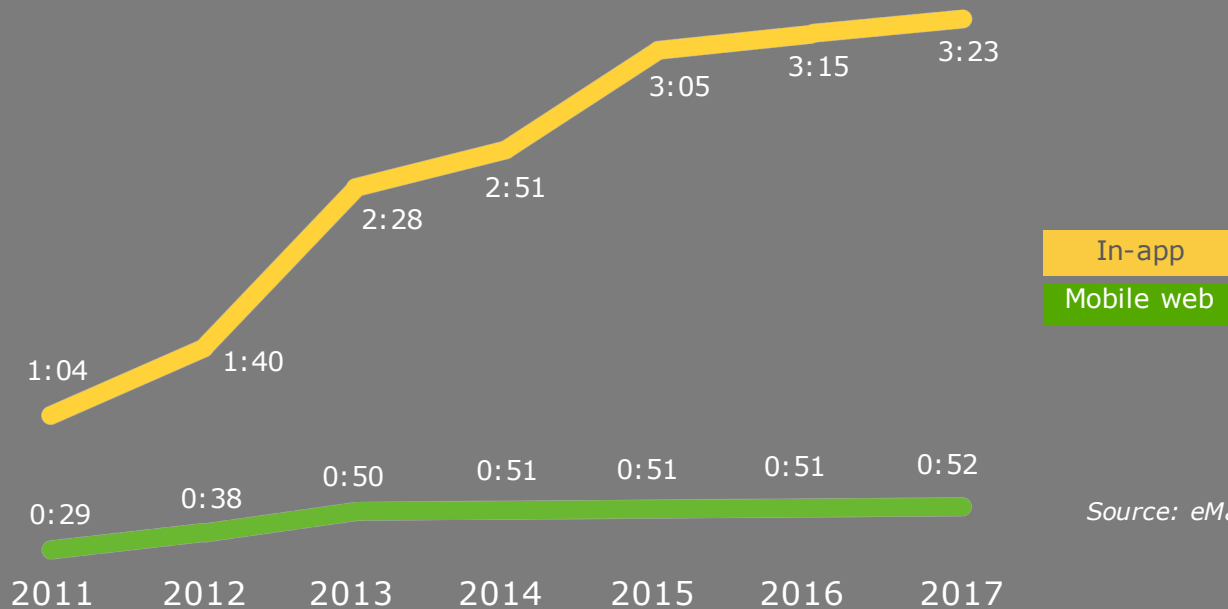
Time spent  
with media  
by U.S.  
adults 2010,  
2015, 2017



Source: eMarketer, October 2015



# Mobile apps vs. mobile Web



Source: eMarketer, October 2015

*But ... 84% of app users utilise only 4 apps (Forrester)*

# What's next in mobile

Rapid rise in mobile messaging apps

On-demand mobile apps for services

Slowing growth rates for time spent with mobile

First generation of smartwatch a bust, look for 2.0

Mobile for news: constant flow of information + curation

Speed acceleration is a game-changer

# Optimising and back-filling

**Cultural infrastructure**

**Paywalls and paid content**

**Mobile**

**Distributed content**

**Big Data**



# Distributed content

facebook



Google



Distribute or not distribute?

How to prioritise partnerships?

# Distributed content

facebook



Google



## Distribute or not distribute?

Want to connect to new audiences?

Want to monetise those audiences off-platform?

Want to lure audiences to your brand?

Want to dramatically improve mobile load times?

## How to prioritise partnerships?

Google AMP: no-brainer, do it

Facebook Instant Articles: yes, but be clear on objectives

Apple News: questionable experience, metrics

Snapchat Discover: too early for most publishers

# Distributed content



## Bleacher

20% of time/budget spent  
on distributed content



## Naver

The great danger of  
becoming a white-label  
publisher

# Optimising and back-filling

**Cultural infrastructure**

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# 3 speeds of Big Data for media

## Fast lane

Digital media companies

Analytics in DNA

More analytics staff than journalists

ESPN, Bleacher, Huffpost, Bloomberg

## Middle lane

High end of legacy media

Data culture trumping legacy culture

Showing ROI crucial

Economist, NYT

## Slow lane

Most media companies

First dashboards + staff

Little victories sought

Massive cultural struggles

# Optimising and back-filling



**Cultural infrastructure**

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# CONCLUSIONS

“*(T)oday is the slowest rate  
of technological change  
you will ever experience in  
your lifetime.”*

SHELLY PALMER REPORT, JANUARY 2016



# Exponential vision through 2025

US\$1,000 computer processes at speed of human brain

Internet of Things: 100 billion connected devices, each device 10+ sensors

8 billion people connected at speed of 1 megabit per second

Screens replaced by eyewear

Artificial Intelligence (AI): conversations, e-mails, biometric data

Heading toward "world of perfect knowledge"

PETER DIAMANDIS, ENGINEER, PHYSICIAN, ENTREPRENEUR



# General Motors' time horizon for visioning 2025

The road to autonomous driving

On-demand car rentals

Person-to-person sharing of vehicles

Automated highway driving

Intelligent infrastructure

Electrification



FRANKIE JAMES, GENERAL MANAGER OF  
ADVANCED TECHNOLOGIES, GENERAL MOTORS



# What GM has to do with media

No longer in “car business” ... “mobility business”

Re-imagining value proposition

Fighting an old product culture

Technological disruption everywhere

Creating product that pays bills while re-inventing new ecosystem

Maintain commitment to excellence



FRANKIE JAMES, GENERAL MANAGER OF  
ADVANCED TECHNOLOGIES, GENERAL MOTORS



# Re-arranging puzzle pieces for new value

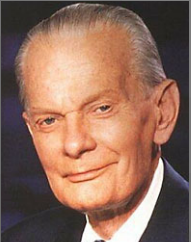


GM and the mobility business



Airlines and everyday low pricing

O2: a brand that runs a business, not business that runs brand



David Brinkley and what changed the world the most



# Media winners in “new value” game



The Washington Post

**How to shift strategy  
from “keeping the ball  
in play” to “winning”**



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